Not receiving emails?

If you are not receiving emails from Montgomery County, please follow these steps...

1. Check the Messages Tab –

   Copies of all emails from Montgomery County are stored in the Messages tab.
   a. Log into eFiling.
   b. Click on the Messages tab.
   c. To open the email you wish to view, click on the email icon.

   ![Messages Tab](image)

2. Whitelist Montgomery County email addresses –

   To ensure all Montgomery County emails are received, please whitelist any email address ending with [MontCopa.org](mailto:MontCopa.org).

3. Contact Us for Assistance –

   Prothonotary Office
   Email: ProthyEfilingSupport@montcopa.org
   Phone: 610-278-3361

   Register of Wills Office
   Email: ROWSupport@montcopa.org
   Phone: 610-278-3400

   Marriage Licenses
   Email: MLSupport@montcopa.org

4. Other Helps –

   - Montgomery County Email Help Page – [https://www.montcopa.org/97/Prothonotary](https://www.montcopa.org/97/Prothonotary)