



Virtual Customer Service Boot Camp

Are you interested in career opportunities in the **Customer Service industry?**
EXPLORE THIS FAST-TRACK TRAINING PROGRAM!

Included in the Boot Camp workshops are helpful training tips about how to be a Customer Service Professional during COVID-19. This 4-week virtual boot camp offers a unique blend of soft and hard skills training to prepare for success.

Boot Camp Details:

Start date: **Tuesday, June 1st**

(Due to 5/31 Holiday)

Duration: 4-weeks, June 1st - June 24th

Daily instructor-led virtual hours:

Monday-Thursday: 11:00AM-3:00PM

Engaging Learning Opportunities:

- Instructor-led virtual learning
- Self-directed learning
- Virtual group activities
- Discussions
- Reflections



Topics Include:

- Professionalism
- Self-Management
- Positivity
- Communication
- Conflict Resolution
- Administration
- Knowledge Acquisition
- Problem Solving
- Building Your Career in Customer Service



No prior customer service experience necessary. *All participants will be provided with a Chromebook for classroom instruction. Incentives will be given to participants throughout the four-week class period.*

Graduates will receive ongoing support and career services.

Enroll Now Through May 14th!

Contact PA CareerLink® Montgomery County
to get started!

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