

DEAR JURY COMMISSIONERS.....

Yesterday I served as a member of the juror pool and I wish to complement the Juror Selection Commission and all of the staff for their courteous and caring hospitality. I was particularly impressed with expressions of gratitude for our service and recognition of our commitment to the jury system. While not selected for a jury, I found the entire experience informative and pleasant.

Thank you,
Raymond

My wife and I were called for jury duty on May 9. It has been some time since either of us has served and we just want to let you know how well we felt the entire process was handled. From parking to dismissal we noticed how thoughtfully it was conducted. All involved showed appreciation for our being there and were helpful in every way. I can't remember having a judge speak to the jurors prior to jury selection. It was exceptionally well done and meaningful.

Robert

I would like to take a minute to express my thoughts on my first experience actually having to report to a summons and being chosen to serve as a juror. The jury operation is a well oiled machine. Everyone involved in the process was very helpful, courteous and patient in explaining each procedure that was going to happen next. They seemed like they did their job effortlessly. It is an experience I have always wanted to see for myself (and not what the TV portrays) and one I won't soon forget.

Sincerely, Rene

Please let me compliment you. I was called to jury duty on Monday, a duty I am always happy to carry out. I have responded a number of times, and have never had cause to complain of the way Montgomery County handles the experience for jurors. However, this time seemed different. From the gentleman at the parking garage to the judge in the courtroom, everyone was warm and welcoming, and made the whole experience extremely pleasant.

Your staff put me entirely at ease. It can be a bit intimidating when one comes from everyday life into such a sober and serious place, unfamiliar with courtrooms. Yes, we all watch "Law and Order" from time to time, but it is different when you are actually in a courtroom! I found the whole experience informative and interesting. Please thank everyone, including the judge, for me. It cannot be easy to do such a job day after day making a diverse group of people feel welcome, but Montgomery County has done so. I look forward to my next service in the future.

Respectfully, April

Dear Jury Commisssioners.....

I last reported for jury duty about 6 years ago. What a difference!

Today it was a most stressful drive in a wind-driven, torrential downpour; it took an hour and 20 minutes. However, from the moment I entered the parking garage, the experience turned pleasant. The parking attendant was cheerful and thorough in his directions. I wondered how he could stay so upbeat, repeating the same information over and over!

From the security checkpoint, to coat check, to Patricia who welcomed us, covered every detail of the day and made us feel thoroughly comfortable. The video, and most especially the visit from Judge DelRicci, who used humor and sincerity to express how valuable our presence was to the court system, were great!

I just can't say enough about how professional and hospitable the staff was, and what a wonderful experience I had. Thank you for the work you've put into planning this new approach. I can only hope that other counties do half as good a job.

Maureen

To be honest, I did feel annoyed at having to be there. So early! Sort of inconvenient! All the people involved in taking care of prospective jurors were polite and respectful. But I still did not want to be there.

And then the DVD was shown and the Judge talked. WOW!!!

All I felt was the honor it is to be part of this system; how important and vital it is and even though we were dismissed before having to sit in judgment of anyone, I was excited to be a part of this.

I do vote, but this is the first time that the weight of what it means to be a citizen was made clear to me. Thank you.

Mark

DEAR JURY COMMISSIONERS.....

Today I had Jury Duty and I wanted to write to tell you what a pleasant experience I encountered. It started with the parking garage attendant who welcomed me with a smile and explicit directions as to where to park and not to park, to make sure to get validation and where to cross the street to the courthouse.

When I arrived in the juror area the attendant in the coat room was so very nice. She gladly took my coat and even volunteered as to where the Ladies Restroom was located. Very nice!

Then the woman in charge of the jurors couldn't have been sweeter. You had a group of people who woke up early to come and sit for the day, and she was as sunny as could be. She greeted each person individually and even though she repeated herself time after time, it never showed.

The presentation was quite informative and the Judge who spoke was too. He told us how important we were to the judicial system and he was proud of Montgomery County. It made me feel good to be a part of it.

You have a great group of employees, from start to finish, and you should be proud. They all were very pleasant and really showed how much they enjoyed their jobs. They truly made Jury Duty a nice experience!

Thank you, Janet

I want to thank you for making my jury duty experience as pleasant as possible. Everyone was so nice and courteous. But special thanks to the lady in charge of the jury room. She was so pleasant and upbeat, despite the fact that she was surrounded by a hundred plus reluctant jurors.

Virginia

Today I served jury duty. Your staff was approachable and kind, not intimidating, and all instructions were explained very clearly. It is great to see our tax dollars being spent properly with professional people in charge.

Sincerely, Frances

I was on jury duty today and I was very impressed with how professionally the entire process was handled. The parking was easy, the directions helpful, and all of the staff were friendly. The first woman who spoke was very informative and to the point. The video with Larry Kane was excellent. The judge who spoke also helped reinforce the importance of what we were there to do. I just want to congratulate you on a job well done. Getting out at 11:00 a.m. was also nice.

Sincerely,
Joe