



NEWS

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Upgrade for ReadyMontco; Subscribers Need to Update Accounts

Norristown, PA (June 1, 2015) – Montgomery County has begun to transition to a new system to send emergency alerts via phone, text, and email to residents. The system currently known as ReadyNotify will become ReadyMontco.

The upgrade process will begin shortly and subscribers will have to take steps to update their existing account, or open a new account, to continue receiving alerts and to gain access to the new and improved features.

Current subscribers will receive an email from the new ReadyMontco provider, Everbridge, with a trusted and secure link in the next few days.

ReadyMontco subscribers are strongly encouraged to take advantage of the opportunity to upgrade to the new system. The old system will cease to function on June 30, 2015.

The Everbridge email will provide prompts to take the following actions:

1. Provide a new user name and password;
2. Choose the devices through which alerts will be received; and
3. Select the types of alerts to be received.

Subscribers will be able to access enhanced features of the improved ReadyMontco system, such as:

- Selecting as many or few alerts as desired for emergencies, weather, traffic, and more
- Receiving alerts via cell phone, email, text, home land line phone, work phone, or the new Mobile Member app
- Choosing to get alerts for a specific address and also for other locations of particular interest
- Specifying particular times during the day or night when you would prefer to block incoming weather notifications

The following is a list of some of the notification topics available through ReadyMontco:

- Severe weather warnings to include tornado watches/warnings
- Traffic disruptions - major collisions and road closures
- Shelter-in-place and evacuation information
- Significant water main breaks
- Significant law enforcement or fire rescue incidents impacting the community

When an incident or emergency occurs, authorized senders will notify subscribers through ReadyMontco. This gives the subscriber a direct connection to updates, instructions on where to go, what to do, or what not to do, who to contact, and other important information.

To learn more about the Montco Alerts system go to: <http://readymontco.org/>.